



Community
Transport
Association

membership



An invitation to join the
Community Transport Association

CTA member benefits

CTA members enjoy the following free membership benefits:

- Influence policy and legislation through member consultation
- Dedicated CTA Member Support Line for free advice and guidance
- Four copies of the CTA Journal (on-line only for special/community members)
- Access to exclusive members' area on CTA website
- Access to e-bulletins, membership of e-groups and attend network events
- Discount and priority booking for all CTA events
- Discounted rates on all CTA insurances
- Access to discounted vehicle purchasing and leasing rates
- Discount on wide range of products in CTA shop
- Discount on CTA consultancy services
- Discount on Freight Transport Association Passenger Vehicle Inspection and Risk Management services

CTA members have access to the following products and services for a one-off fee:

- Issue of Section 19 permits (10b in Northern Ireland)
- Preferential rates for criminal record checks where required
- Governance Pack – including model Memorandum & Articles of Association
- Social Impact Audit – self assessment tool
- Environmental policy and implementation tool
- CTA Quality Mark and associated model policies and procedures
- Vehicle auditing systems
- Training – standard topics
- Training – bespoke

CTA members receive a discounted rate for CTA's consultancy service:

- Business reviews, audits and financial planning
- Community and local transport planning
- Consultation and social research
- Organisational health checks and legal audits
- Project evaluation
- Bespoke consultancy



CTA membership is based on four key values

● Influence

The CTA is an association that gives you influence

We campaign to make sure that the voice of community transport is heard and acted upon in national, regional and local government. We inform new legislation and policy with clear and robust argument. We promote practical solutions based on solid experience on the ground. We represent our members' views and empower the people who use their services.

● Being Informed

The CTA is an association that gives you the information and advice you need

Through our website, our magazine CTA Journal, our e-bulletins for each part of the UK and other publications, we keep our members up-to-date with all the latest news, briefings, opinions and events. Our country conferences and local network meetings enable our members to meet and share experiences. Membership also gives access to our UK-wide advice service which provides the answers to any question on community transport.

● Development

The CTA is an association that can help develop your organisation and your people

Even the largest community transport operators grew from small beginnings. The CTA can help both your organisation and people to grow. Tens of thousands of drivers around the UK are registered through the Minibus Driver Awareness Scheme (MiDAS). Whether you need help with driver training, writing a business plan or advice on health and safety management we help develop the people and organisations that make a difference.

● Advantage

The CTA is an organisation that gives you a leading edge

As a member of the CTA you get access to a wide range of benefits and services from our discounted vehicle insurance scheme to our discounted vehicle purchase and leasing scheme. This competitive advantage can save you time and money.

CTA - a supporting hand and a strong voice

At the heart of CTA are our members – organisations from across the third sector encompassing voluntary and community organisations, charities, social enterprises, co-operatives and mutuals, as well as local authorities, consultants, manufacturers and individuals. Our members bring about social change in their communities through providing transport for people who would otherwise be isolated.

The CTA aims to create an environment where all our members can prosper, develop and improve the lives of those who are most disadvantaged in society. Membership gives free access to a wide range of support services including advice and information. For those who require detailed guidance with the development of their organisation CTA can offer consultancy and other in-depth specialist services at discounted rates. With staff based in England, Northern Ireland, Scotland and Wales, we are able to respond to each country's policies and political agendas and we are recognised by each of the governments as the voice of voluntary and community transport across the UK.

Members join for all sorts of reasons, but many enjoy the sense of belonging to an association of like-minded organisations that have to confront the same issues and challenges in providing community transport services.

In 2011 the CTA marked its 25th anniversary of working with community transport organisations. We now want to reach out with a supporting hand and a strong voice to many more organisations – giving them the support they need to provide essential services to their local communities.



INFLUENCE

“You are never alone when you are part of an association such as CTA. The CTA gives local organisations a national voice and has a power to influence and change that is far beyond that of individual members.”

Helen Reed, General Manager, NORDCAT, Dorset

BEING INFORMED

“We are a member of CTA as we find the organisation of immense benefit in keeping our own knowledge up-to-date. You need someone who keeps up to speed as the regulations are constantly changing.”

Nick Rees, Conwy Community Transport

DEVELOPMENT

“VOSA welcomes the CTA’s work in raising the standard of operation of minibuses in the voluntary sector. We look forward to working closely with the CTA in the future to help the sector continue to provide a very important service.”

Kevin Rooney, Director of Passenger Vehicles, VOSA

“CTA Consultancy was very efficient and patient in gathering together the information necessary for our audit. During this time, much information and good advice were passed on to us. We have benefited greatly from the procedure and we feel it was a positive experience.”

Jeanette Lodge, Valleys CT (Denby Dale Centre)

“The work carried out by the CTA and its partners was delivered effectively and professionally, on time and within budget. The outcomes of the project include a more dynamic and effective CT sector in Greater Manchester.”

Terry Crewe, Transport for Greater Manchester

ADVANTAGE

“We have reduced the cost of our fleet insurance policy by approximately 30%, including breakdown cover for all vehicles. This is yet another fantastic benefit of CTA membership and one that no community transport operator should miss out on.”

David Stewart, Community Transport Glasgow

We do hope that you decide to join us.

Contact our membership team on **0161 351 1475** or email **membership@ctauk.org** for more information.

www.ctauk.org

cta

Community Transport Association UK is a charitable company limited by guarantee. Registered in Cardiff no 1985361. Registered office: Highbank, Halton Street, Hyde, SK14 2NY. Registered as a charity in England & Wales no 1002222. Registered as a charity in Scotland no SCO38518.